



*Training Course:  
Managing Identity, Reputation, and Developing  
Organizational Communication Strategies*

*23 - 27 December 2024  
Milan (Italy)*

## Training Course: Managing Identity, Reputation, and Developing Organizational Communication Strategies

Training Course code: SC235238 From: 23 - 27 December 2024 Venue: Milan (Italy) - Training Course Fees: 5775 € Euro

### Introduction:

The main objective of this training course is to provide a comprehensive and in-depth understanding of organizational communication strategies and the management of identity and reputation in an environment characterized by sustained change. This course will provide participants with methods and concepts to understand how to develop communication strategies within the organization and manage its reputation effectively.

### Course Objectives

- Understand the importance of organizational communication in a changing environment.
- Acquire skills in stakeholder relationship management and enhancing effective communication.
- Develop the ability to define the organization's identity, understand its importance, and manage its reputation.
- Align identity and reputation to achieve organizational goals.
- Develop effective strategies for organizational communication.
- Link organizational communication strategies with strategic planning processes.
- Understand the global aspects of institutional communication and its impact.
- Deal with cultural aspects when interacting with the audience.
- Identify challenges and opportunities in the new media landscape.

### Target Audience:

- Marketing and communications managers in organizations.
- Public relations and media managers.
- Internal and external communication specialists.
- Anyone looking to enhance their skills in organizational communication and identity and reputation management.

### Outlines:

#### Day 1

- Understanding organizational communication in a changing environment.
- Challenges faced by organizations in communicating with the public.
- Stakeholder management and communication enhancement.

#### Day 2

- Defining the organization's identity.
- Understanding the concept of organizational identity, how to define it clearly.
- The importance of the organization's identity and reputation.
- Aligning identity and reputation.

#### Day 3

- Developing organizational communication strategies.
- Organizational communication strategy and strategic planning.
- Global aspects of organizational communication and the application of best practices.

#### Day 4

- The new media landscape: Challenges and opportunities.
- Cultural aspects among the audience.
- Planning and executing communication programs and campaigns.

#### Day 5

- Research, measurement, and evaluation.
- Measuring the organization's reputation.
- Theories on measuring the effects of communication.

## Registration form on the Training Course: Managing Identity, Reputation, and Developing Organizational Communication Strategies

**Training Course code:** SC235238 **From:** 23 - 27 December 2024 **Venue:** Milan (Italy) - **Training Course Fees:** 5775 € Euro

Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
booking form with cheque  
to: Global Horizon  
3 Oudai street, Aldouki,  
Giza, Giza Governorate,  
Egypt.