



# Training Course: Identifying and Analyzing Stakeholders

25 - 29 November 2024 Geneva (Switzerland)

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# Training Course: Identifying and Analyzing Stakeholders

Training Course code: PS235029 From: 25 - 29 November 2024 Venue: Geneva (Switzerland) - Training Course Fees: 5250 [] Euro

### Introduction:

Identifying and analyzing stakeholders is a critical skill for any manager, as it helps to ensure that all key individuals and groups who are affected by a project, program, or organization are identified, understood, and appropriately engaged. By understanding the interests and needs of stakeholders, managers can develop more effective strategies and make better decisions that result in successful outcomes.

## **Objectives:**

The training program "Identifying and Analyzing Stakeholders" is designed to help managers develop their skills in identifying, analyzing, and engaging stakeholders. The program's main objectives are:

- · Understanding the importance of stakeholder identification and analysis
- Developing skills for identifying and analyzing stakeholders
- · Building strategies for engaging stakeholders effectively
- · Learning to manage stakeholders' interests and needs in decision-making processes
- · Enhancing communication skills to facilitate stakeholder engagement

# Target audience:

The training program is designed for mid to senior-level managers, project managers, and program managers who are responsible for engaging with stakeholders in their organizations.

## Outlines:

Day 1:

#### Introduction to Stakeholder Management

- Definition of stakeholders and their importance
- Types of stakeholders
- Stakeholder mapping and analysis
- · Identifying stakeholders and their interests



#### Day 2:

#### Stakeholder Engagement Strategies

- Understanding stakeholder needs and expectations
- Building effective stakeholder communication plans
- Developing strategies for stakeholder engagement and management
- Engaging stakeholders in decision-making processes

#### Day 3:

#### Stakeholder Analysis Techniques

- Qualitative and quantitative stakeholder analysis
- Building stakeholder engagement matrices
- Mapping stakeholders and their influence
- · Identifying and prioritizing stakeholders based on their importance

#### Day 4:

#### Managing Stakeholder Relationships

- Building trust with stakeholders
- · Addressing stakeholder concerns and issues
- Conflict resolution techniques
- Monitoring and tracking stakeholder engagement

#### Day 5:

#### Communicating with Stakeholders

- Effective communication techniques for stakeholder engagement
- Building stakeholder communication plans
- Communicating project updates and progress to stakeholders
- Evaluating stakeholder engagement and the effectiveness of communication plans





# Registration form on the Training Course: Identifying and Analyzing Stakeholders

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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