



*Training Course:  
IT Management Mastery: Navigating Leadership  
Challenges*

*27 - 31 May 2024  
Kuala Lumpur (Malaysia)  
Royale Chulan Kuala Lumpur*

## Training Course: IT Management Mastery: Navigating Leadership Challenges

Training Course code: IT235120 From: 27 - 31 May 2024 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur  
Training Course Fees: 5445 € Euro

### Introduction

Welcome to the "IT Management Mastery: Navigating Leadership Challenges" training program. In today's rapidly evolving technological landscape, effective leadership in the field of Information Technology IT is crucial for organizations to thrive. This intensive program is designed to equip participants with the essential skills, knowledge, and strategies required to excel as IT leaders and successfully tackle the multifaceted challenges that arise in leadership roles.

### Objectives

- **Comprehensive Understanding:** Gain a deep understanding of IT management principles, leadership styles, and their practical applications within diverse IT contexts.
- **Strategic Alignment:** Develop the ability to align IT strategies with broader organizational goals, ensuring IT's contribution to the overall success of the business.
- **Change and Innovation:** Learn to navigate technological disruptions, lead organizational change, and foster a culture of innovation within IT teams.
- **Talent Management:** Acquire skills in building and leading high-performing IT teams, recruiting and retaining top talent, and effective delegation.
- **Risk Management and Cybersecurity:** Master the art of identifying and mitigating IT risks, developing robust cybersecurity strategies, and managing compliance and legal considerations.
- **Project Management:** Learn to manage IT projects from initiation to closure, negotiate vendor relationships, and optimize service delivery.

### Methodologies

- **Interactive Webinars:** Engage in live webinars led by experienced IT leaders and management experts, offering insights, real-world examples, and interactive discussions.
- **Case Studies:** Analyze real-life scenarios and case studies to simulate leadership challenges, encouraging critical thinking and problem-solving skills.
- **Group Discussions:** Participate in group discussions and peer learning sessions to share experiences, learn from one another, and gain diverse perspectives.
- **Practical Assignments:** Apply theoretical concepts to practical situations through hands-on assignments and projects, fostering practical skills development.
- **Guest Lectures:** Benefit from industry experts' insights through guest lectures, gaining exposure to emerging trends and best practices.
- **Personalized Coaching:** Receive individualized coaching and feedback on leadership skills, ensuring personal growth and development.

## Target Audience

This program is designed for IT professionals at various stages of their careers who aspire to take on leadership roles within the IT domain. It is ideal for:

- IT Managers seeking to enhance their leadership capabilities and effectively manage teams and projects.
- Technical Professionals aiming to transition into leadership positions and broaden their skill set beyond technical expertise.
- CIOs, CTOs, and IT Directors interested in refining their strategic thinking, innovation, and risk management skills.
- Aspiring IT Leaders who want to prepare themselves for future leadership challenges and gain a comprehensive understanding of IT management

## Training Program Outline

### Day 1: Foundations of IT Management and Leadership

- Introduction to IT management and its significance in modern organizations
- Overview of different leadership styles and their relevance in IT contexts
- Building effective communication and interpersonal skills for IT leaders
- Case study: Analyzing a leadership challenge and identifying communication strategies

### Day 2: Strategic IT Planning and Alignment

- Aligning IT goals with organizational objectives
- Creating and implementing IT strategic plans
- Managing IT resources and budgets for optimal outcomes
- Workshop: Developing a mock IT strategic plan and resource allocation exercise

### Day 3: Change Management and Innovation in IT

- Navigating technological disruptions and innovations in IT
- Leading and managing IT-driven organizational change
- Fostering a culture of innovation within IT teams
- Group activity: Brainstorming innovative solutions to a common IT challenge

### Day 4: Team Building and Talent Management

- Building high-performing IT teams
- Recruiting, retaining, and developing IT talent
- Effective delegation and empowerment strategies
- Role-play: Handling a team conflict situation and practicing delegation

### Day 5: Risk Management and Cybersecurity Leadership

- Identifying and mitigating IT risks
- Developing and implementing robust cybersecurity strategies
- Compliance and legal considerations in IT leadership
- Simulation: Responding to a cybersecurity breach and managing legal implications



## Registration form on the Training Course: IT Management Mastery: Navigating Leadership Challenges

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
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### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
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### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
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### Easy Ways To Register

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