Training Course:
Advanced IT Management for Network and Operations

25 - 29 November 2024
Kuala Lumpur (Malaysia)
Royale Chulan Kuala Lumpur

Training Course:
Advanced IT Management for Network and Operations

Training Course code: IT234997 From: 25 - 29 November 2024 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur Training Course Fees: 5775 ⬜ Euro

Introduction

IT management is critical in the modern business world. Effective IT management ensures that the organization's technology infrastructure is optimized, secure, and aligned with business goals. This five-day training program covers the essentials of IT management with a focus on the Director of Network and Operations Department.

Objectives

The objectives of this training program are to:

- Provide a deep understanding of the role and importance of IT management in Network and Operations Department

- Introduce advanced concepts and best practices for managing IT resources in Network and Operations Department

- Provide practical tools and techniques for effective IT management in Network and Operations Department

- Equip participants with the knowledge and skills to effectively manage IT resources in their organizations

Target Audience

This training program is designed for Directors of Network and Operations Departments, IT managers, IT team leaders, and other professionals responsible for managing IT resources in Network and Operations Department. It is also suitable for those who are interested in pursuing a career in IT management in Network and Operations Department.

Outlines

Day 1:

Overview of IT Management for Network and Operations Department

- IT management in Network and Operations Department

- The role of IT management in Network and Operations Department

- IT management frameworks and standards for Network and Operations Department

- IT governance and compliance in Network and Operations Department

Day 2:

Managing IT Projects for Network and Operations Department

- Advanced IT project management principles and methodologies for Network and Operations Department

- Defining project scope, schedule, and budget in Network and Operations Department

- Risk management in IT projects for Network and Operations Department

- Effective communication and stakeholder management in Network and Operations Department

Day 3:

IT Service Management for Network and Operations Department

- IT service management principles and frameworks for Network and Operations Department

- Advanced IT service delivery and support for Network and Operations Department

- Incident and problem management in Network and Operations Department

- Service level management in Network and Operations Department

Day 4:

IT Security Management for Network and Operations Department

- Advanced information security management principles and frameworks for Network and Operations Department

- Threats and vulnerabilities in IT systems in Network and Operations Department

- Risk assessment and management in Network and Operations Department

- Security controls and countermeasures in Network and Operations Department

Day 5:

IT Operations Management for Network and Operations Department

- IT operations management principles and frameworks for Network and Operations Department

- IT infrastructure management in Network and Operations Department

- IT asset management in Network and Operations Department

- Monitoring and performance management in Network and Operations Department

Registration form on the Training Course:
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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Position: ....
Telephone / Mobile: ....
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Company Information

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Person Responsible for Training and Development

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Payment Method

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