



# Training Course: Identifying and Analyzing Stakeholders

17 - 21 June 2024 Amsterdam (Netherlands) Grand Hotel Amrâth Amsterdam



# Training Course: Identifying and Analyzing Stakeholders

Training Course code: PS235029 From: 17 - 21 June 2024 Venue: Amsterdam (Netherlands) - Grand Hotel Amrâth Amsterdam Training Course Fees: 5250 🏻 Euro

#### Introduction:

Identifying and analyzing stakeholders is a critical skill for any manager, as it helps to ensure that all key individuals and groups who are affected by a project, program, or organization are identified, understood, and appropriately engaged. By understanding the interests and needs of stakeholders, managers can develop more effective strategies and make better decisions that result in successful outcomes.

### Objectives:

The training program "Identifying and Analyzing Stakeholders" is designed to help managers develop their skills in identifying, analyzing, and engaging stakeholders. The program's main objectives are:

- Understanding the importance of stakeholder identification and analysis
- · Developing skills for identifying and analyzing stakeholders
- Building strategies for engaging stakeholders effectively
- Learning to manage stakeholders' interests and needs in decision-making processes
- Enhancing communication skills to facilitate stakeholder engagement

### Target audience:

The training program is designed for mid to senior-level managers, project managers, and program managers who are responsible for engaging with stakeholders in their organizations.

#### **Outlines:**

#### Day 1:

#### Introduction to Stakeholder Management

- · Definition of stakeholders and their importance
- · Types of stakeholders
- Stakeholder mapping and analysis
- · Identifying stakeholders and their interests



#### Day 2:

#### Stakeholder Engagement Strategies

- · Understanding stakeholder needs and expectations
- Building effective stakeholder communication plans
- Developing strategies for stakeholder engagement and management
- Engaging stakeholders in decision-making processes

#### Day 3:

#### Stakeholder Analysis Techniques

- · Qualitative and quantitative stakeholder analysis
- Building stakeholder engagement matrices
- Mapping stakeholders and their influence
- · Identifying and prioritizing stakeholders based on their importance

#### Day 4:

#### Managing Stakeholder Relationships

- · Building trust with stakeholders
- · Addressing stakeholder concerns and issues
- Conflict resolution techniques
- Monitoring and tracking stakeholder engagement

#### Day 5:

#### Communicating with Stakeholders

- Effective communication techniques for stakeholder engagement
- Building stakeholder communication plans
- · Communicating project updates and progress to stakeholders
- Evaluating stakeholder engagement and the effectiveness of communication plans





## Registration form on the Training Course: Identifying and Analyzing Stakeholders

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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