



Training Course: E-Technologies for Middle and Top Managers

30 June - 11 July 2024 Dubai (UAE) Residence Inn by Marriott Sheikh Zayed Road, Dubai

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Training Course: E-Technologies for Middle and Top Managers

Training Course code: MA9327 From: 30 June - 11 July 2024 Venue: Dubai (UAE) - Residence Inn by Marriott Sheikh Zayed Road, Dubai Training Course Fees: 6640 [] Euro

Course Objectives:

- · Communicate organizational goals that get results
- · Improve communication with your team and set expectations for yourself and your direct reports
- · Adapt your leadership style to meet the needs of individual team members
- · Apply delegation strategies to increase productivity and motivation
- Use effective coaching techniques to maximize your teamIs performance
- · Fully understand your management roles and responsibilities

Target Audience:

- If you are a Manager with up to 3 years of experience who wants to improve your management skills, this program is right for
- you.
- Typical participants are newly appointed Managers in different business units and departments Sales, Marketing,

Operations, Accounting & Finance, HR, Manufacturing, etc

Course Outlines:

Day 1

- Performance Management
- · Identify the challenges to effective performance management
- · Understand and conduct performance planning, facilitation, and evaluation
- Practice the skill of setting goals, providing effective feedback and conducting alignment discussions
- Effective Communication
- · Recognize what effective communication really is

Day 2

- · Understand the communication process
- · Know the barriers that can cause derailment and misunderstanding
- · Identify the relative importance of face-to-face communication
- Get a firm grasp of the five building blocks of managerial communication
- · Learn to match the right communication method with your communication goal

Day 3

- Identify the challenges and practices when communicating virtually
- Understanding and Appreciating Leadership: The Art of Influencing Others
- How to develop people, value differences and encourage honest communication



- · Develop your leadership style to gain commitment from employees
- Match your leadership style to your developmental needs and task at hand

Day 3

- Coaching for Performance
- How does coaching develop, enhance and achieve goals
- · Know the requirements and importance of coaching
- · Practice coaching and correcting difficult and challenging behaviors
- · Identify the differences between coaching and discipline
- Creating a Motivational Climate

Day 4

- Define motivation and your role in creating a motivational setting
- The cost of demotivation and disengagement
- · Recognize important elements of the motivational process
- Create your own practice for building a motivational climate
- Delegation for Growth and Development

Day 5

- Understand the different types of delegation
- Know the benefits and challenges of delegation
- Recognize your comfort with a delegation
- · How to conduct an effective delegation conversation
- Practice your delegation skills



Registration form on the Training Course: E-Technologies for Middle and Top Managers

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information			
Full Name (Mr / Ms / Dr / Eng): Position: Telephone / Mobile: Personal E-Mail: Official E-Mail:			
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Person Responsible for Training and Development			
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