Training Course:
STCW Crowd and Crisis Management on Passenger Ships

6 - 10 May 2024
Kuala Lumpur (Malaysia)
Royale Chulan Kuala Lumpur

Training Course:
STCW Crowd and Crisis Management on Passenger Ships

Training Course code: MM1957 From: 6 - 10 May 2024 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur
Training Course Fees: 5940 ⬜ Euro

Introduction:

The "STCW Crowd and Crisis Management on Passenger Ships" training program is designed by Global Horizon Training Center to provide participants with the necessary knowledge and skills to effectively manage crowds and respond to crises on passenger ships. This program is aligned with the requirements of the Standards of Training, Certification, and Watchkeeping STCW Convention and aims to enhance the safety and security of passengers and crew members. Through a combination of theoretical instruction, practical exercises, and simulations, participants will develop the competence and confidence to handle crowd management and crisis situations professionally.

Objectives:

- To familiarize participants with the regulatory framework and standards related to crowd and crisis management on passenger ships.

- To develop an understanding of crowd behavior and dynamics in various shipboard environments.

- To equip participants with effective strategies for managing crowds during routine operations and emergency situations.

- To enhance participants' ability to coordinate and implement crisis response plans on passenger ships.

- To promote effective communication, teamwork, and leadership skills in crowd and crisis management scenarios.

Methodology:

The training program will employ a blended learning approach, combining interactive lectures, group discussions, case studies, practical exercises, and realistic simulations. Participants will have the opportunity to apply their knowledge and skills through hands-on activities and scenario-based exercises. Emphasis will be placed on experiential learning to ensure participants can effectively apply the concepts learned in real-world situations.

Target Audience:

The STCW Crowd and Crisis Management on Passenger Ships training program is suitable for individuals involved in the maritime industry, including:

- Crew members and officers working on passenger ships cruise ships, ferries, etc..

- Maritime safety and security professionals.

- Personnel responsible for emergency preparedness and response on passenger ships.

- Shipboard supervisors and managers overseeing crowd management operations.

- Individuals seeking to enhance their career prospects in the maritime industry.

Outlines:

Day 1:

Introduction to Crowd and Crisis Management on Passenger Ships

- Welcome and program overview

- Overview of relevant international conventions and regulations STCW, SOLAS

- Roles and responsibilities of personnel involved in crowd and crisis management

- Human behavior and crowd dynamics

- Practice: Analysis of crowd behavior scenarios

Day 2:

Crowd Management during Routine Operations

- Understanding shipboard environments and passenger flow

- Crowd control techniques and methods

- Communication strategies for effective crowd management

- Passenger safety briefing and awareness programs

- Practice: Conducting passenger safety briefings

Day 3:

Emergency Situations and Crisis Response

- Recognizing and assessing emergency situations on passenger ships

- Emergency response plans and procedures

- Crisis communication and public address systems

- Coordination with onboard emergency response teams

- Practice: Crisis response simulations and exercises

Day 4:

Leadership and Teamwork in Crowd and Crisis Management

- Leadership skills in crowd and crisis situations

- Team dynamics and roles during emergencies

- Decision-making under pressure

- Dealing with challenging passengers and disruptive behavior

- Practice: Team-based crisis management scenarios

Day 5:

Post-Incident Management and Review

- Post-incident debriefing and evaluation

- Lessons learned and continuous improvement in crowd and crisis management

- Documentation and reporting requirements

- Regulatory compliance and audits

- Practice: Post-incident review and improvement planning

Registration form on the Training Course:
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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Payment Method

☐ Please find enclosed a cheque made payable to Global Horizon

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