



Training Course: E-Technologies for Middle and Top Managers

5 - 16 August 2024 Casablanca (Morocco) New Hotel



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Training Course code: MA9327 From: 5 - 16 August 2024 Venue: Casablanca (Morocco) - New Hotel Training Course Fees: 6800

Euro

Course Objectives:

- · Communicate organizational goals that get results
- · Improve communication with your team and set expectations for yourself and your direct reports
- Adapt your leadership style to meet the needs of individual team members
- Apply delegation strategies to increase productivity and motivation
- Use effective coaching techniques to maximize your team®s performance
- Fully understand your management roles and responsibilities

Target Audience:

- If you are a Manager with up to 3 years of experience who wants to improve your management skills, this
 program is right for
 you.
- Typical participants are newly appointed Managers in different business units and departments Sales, Marketing,

Operations, Accounting & Finance, HR, Manufacturing, etc

Course Outlines:

Day 1

- Performance Management
- Identify the challenges to effective performance management
- Understand and conduct performance planning, facilitation, and evaluation
- · Practice the skill of setting goals, providing effective feedback and conducting alignment discussions
- Effective Communication
- · Recognize what effective communication really is

Day 2

- Understand the communication process
- Know the barriers that can cause derailment and misunderstanding
- Identify the relative importance of face-to-face communication
- Get a firm grasp of the five building blocks of managerial communication
- Learn to match the right communication method with your communication goal

Day 3

- Identify the challenges and practices when communicating virtually
- Understanding and Appreciating Leadership: The Art of Influencing Others
- How to develop people, value differences and encourage honest communication



- Develop your leadership style to gain commitment from employees
- Match your leadership style to your developmental needs and task at hand

Day 3

- · Coaching for Performance
- How does coaching develop, enhance and achieve goals
- Know the requirements and importance of coaching
- · Practice coaching and correcting difficult and challenging behaviors
- Identify the differences between coaching and discipline
- Creating a Motivational Climate

Day 4

- · Define motivation and your role in creating a motivational setting
- The cost of demotivation and disengagement
- Recognize important elements of the motivational process
- Create your own practice for building a motivational climate
- Delegation for Growth and Development

Day 5

- Understand the different types of delegation
- Know the benefits and challenges of delegation
- Recognize your comfort with a delegation
- How to conduct an effective delegation conversation
- Practice your delegation skills



Registration form on the Training Course: E-Technologies for Middle and Top Managers

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Telephone: +201095004484 to provisionally reserve your place. Fax your completed registration form to: +20233379764

E-mail to us : info@gh4t.com or training@gh4t.com Complete & return the booking form with cheque to:Global Horizon 3 Oudai street, Aldouki, Giza, Giza Governorate, Egypt.