



*Training Course:  
Facilities Operation Manager*

*3 - 7 June 2024  
Amsterdam (Netherlands)  
Grand Hotel Amrâth Amsterdam*

## Training Course: Facilities Operation Manager

Training Course code: SC1993 From: 3 - 7 June 2024 Venue: Amsterdam (Netherlands) - Grand Hotel Amrâth Amsterdam  
Training Course Fees: 5775 € Euro

### Introduction:

The Facilities Operation Manager Training Program is designed to equip participants with the necessary knowledge and skills to effectively manage and oversee the operations of a facility. This comprehensive program will cover essential topics related to facility management, including maintenance, safety, budgeting, and team management. Participants will gain valuable insights into industry best practices and develop the competencies required to excel in their roles as facilities operation managers.

### Objectives:

- Understand the role and responsibilities of a facilities operation manager.
- Learn key principles and strategies for efficient facility operations.
- Develop skills in facility maintenance, safety protocols, and risk management.
- Gain proficiency in budgeting and financial management for facilities.
- Enhance leadership and team management abilities in a facility setting.

### Target Audience:

This training program is designed for professionals who are currently working or aspiring to work as facilities operation managers. It is suitable for individuals from various industries, including but not limited to commercial buildings, manufacturing plants, educational institutions, healthcare facilities, and hospitality establishments. Participants may include facility managers, operations supervisors, maintenance technicians, and individuals transitioning into a facility management role.

### Outlines:

#### Day 1:

##### Introduction to Facility Management

- Role and Responsibilities of a facilities operation manager
- Overview of the facility management industry
- Trends and challenges in facility management
- Understanding the facility life cycle

Day 2:

Facility Operations and Maintenance

- Key Principles of efficient facility operations
- Maintenance planning and preventive maintenance strategies
- Asset management and equipment reliability
- Sustainability Practices in facility management

Day 3:

Facility Safety and Risk Management

- Importance of safety in facility operations
- Developing and implementing safety protocols
- Emergency preparedness and response planning
- Risk assessment and mitigation strategies

Day 4:

Budgeting and Financial Management

- Fundamentals of budgeting for facility operations
- Cost control and expense management
- Capital planning and equipment replacement cycles
- Financial reporting and analysis for facilities

Day 5:

Leadership and Team Management

- Effective communication and collaboration in a facility setting
- Building and leading high-performing facility management teams
- Conflict resolution and problem-solving techniques
- Professional development and career advancement in facility management



## Registration form on the Training Course: Facilities Operation Manager

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
- ☐ Please invoice me
- ☐ Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

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registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
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to: Global Horizon  
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