



*Conference:
Human Error Analysis & Prevention*

*7 - 11 October 2024
Kuala Lumpur (Malaysia)
Royale Chulan Kuala Lumpur*

Conference: Human Error Analysis & Prevention

Conference code: CO8258 From: 7 - 11 October 2024 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur
Conference Fees: 5775 € Euro

Introduction

Human errors refer to the environmental, organizational, and job factors, and human and individual characteristics which influence the behavior at work in a way which can affect an organization's health and safety performance. A simple way to view human error is to think about three aspects: the job, the individual, and the organization and how they interact to impact on health and safety-related human behavior.

After an accident involving human failure - using human error analysis tools can identify the causes and contributing human error factors. Establishing these underlying causes of an accident/incident is the key to preventing similar human error accidents/incidents.

This course is aimed at providing delegates with the practical on-site knowledge and skills to develop and successfully implement effective human error analysis techniques.

Conference Objectives of Human Error Analysis & Prevention

Participants attending the conference will:

- Explain the various human error analysis techniques and how they can be used
- Show how human behavior can lead to human errors and incidents/accidents
- Provide practical ideas and methods for observing and preventing human errors
- Review practical case studies to show how other organisations have used human error analysis techniques to prevent human errors in the workplace

Conference Methodology

Delegates will learn by active participation through inspiring presentation tools and interactive techniques presented in a lively, enthusiastic, and interesting style. Delegates will take part in practical human error analysis exercises and group discussions, as related to their own organization's workplace activities.

Conference Outlines of Human Error Analysis & Prevention

Day 1: Introduction to Human Error

- What is human error?
- Understanding the different types of human error
- Human Error related workplace and job task causation factors
- Human failures in the causes of accidents/incidents
- Exercise: Define human error and prevention objectives

Day 2: Human Error Analysis Factors

- Managing Rule-Breaking situations Violations

- Human behavior patterns leading to human errors
- Cultural behavior and sensory and perception
- Using the Shell "Hearts and Minds" toolkit to improve human behavioral factors
- Exercise: List the different types of human errors and prevention options

Day 3: Observation Methods for Unsafe Acts and Conditions

- Using the Dupont "STOP" on-site safety observation tool for
 - Observing Substandard Practices and behavior
 - Observing Substandard Conditions
- Using "Job Safety Analysis" to identify and assesses types of human errors
- Exercise: Identify human errors of presented accident scenario

Day 4: Human Error Analysis Techniques

- Analyzing site operations human error situations
- Using the "Human Reliability Assessment" HRA human error analysis technique
- Human error observation and prevention options
- Options and Solutions for preventing human errors
- Exercise: Using Fault Tree Analysis method to analyze human errors

Day 5: Human Error Analysis & Prevention - Getting Started

- Identifying and categorizing human errors in the workplace
- Considering Human factors when analyzing incidents and accidents
- Review of Human factors in existing work methods and procedures
- Human error analysis within the health and safety management system
- Exercise: Checklist for observing human errors in the workplace
- Course Review: Key points summary of course topics

Registration form on the Conference: Human Error Analysis & Prevention

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