



# Training Course: The Essentials of Public Relations and Administration Communication Skills

15 - 19 July 2024 Rome (Italy)



## Training Course: The Essentials of Public Relations and Administration Communication Skills

Training Course code: RR234574 From: 15 - 19 July 2024 Venue: Rome (Italy) - Training Course Fees: 5250 🛘 Euro

### Introduction

In today society, public relations professionals are employed in a wide variety of settings in business, government, and nonprofit organizations. The goal of this course is to develop the creative skills to manage strategies of communication and public relations.

### Public Relations and Communication Skills Course Objectives

- Delegates will be able to understand and analyze public relations and other forms of business communication.
- Delegates will be able to design and manage the image, publicity, and every other aspect of business communication.
- Delegates will be able to design and employ public relations and media programs and/or campaigns.
- Delegates will be familiar with the global trends and the international standards that govern the industries of both public relations and media.
- Delegates will be able to manage the image, publicity, and every other aspect of business communication.

### Course Outlines of Public Relations and Communication Skills

### Day 1: The nature of public relations and how it intersects with media and journalism.

- An overview of business communication and public relations.
- The six points model of public relations planning
- How media and journalism fit into public relations.
- Managing traditional media and electronic media relations.
- Understanding the importance of the audience.
- Establishing objective communication efforts.
- Budget staff, time, material, and money.
- Evaluating the communication program's success.

### Day 2: Press release and news release, international standards

- Media handling
- Press release vs. news release
- The art of writing a press release using the 6 C's of communication
- The journalism code of truth
- Public relations society in America and its norms



- PRSA code of ethics and public relations industry ethics.
- Trading between PR international norms and own interests.
- Society of Professional Journalism SPJ international standards.
- Public opinion and how to measure it.
- Propaganda models of communication
- Media handling during the process of crisis management

### Day 3: Business communication and public relations as a part of it

- · Corporate communication and public relations
- Marketing communication vs. public relations
- The internal audience and employees relations
- · Consumer relations and effective customer relations management
- Multicultural community relations.
- · Government relations
- · International relations

### Day 4: Globalization and its effect on public relations

- The environment's complexity, globalization, and the effect of technology.
- Social media platforms, and how to handle them effectively.
- Multimedia age of business communication.
- Events as part of your public relations.
- The importance of events, types, venues and purposes.
- Employing events to serve the overall organizational message
- Corporate social responsibility and how it serves the message.
- Building a supportive community for your core message.

### Day 5: Designing a united campaign theme, bringing it all together

- · Understanding the core messages.
- Assessing the need for PR efforts and researching your audience.
- Planning the campaign/program with standards of quality and theme.
- Choosing the best strategy to deliver your message.
- Implementing the campaign/program.
- Evaluating the campaign/program effect on the audience .
- Keeping the core message in each stage.
- Virtual campaign design \* Based on trainee capacities and professional background.



### Registration form on the Training Course: The Essentials of Public Relations and Administration Communication Skills

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information
Full Name (Mr / Ms / Dr / Eng):  Position: Telephone / Mobile:  Personal E-Mail:  Official E-Mail:
Company Information
Company Name:
Person Responsible for Training and Development
Full Name (Mr / Ms / Dr / Eng):  Position:  Telephone / Mobile:  Personal E-Mail:  Official E-Mail:
Payment Method
Please find enclosed a cheque made payable to Global Horizon  Please invoice me  Please invoice my company

### Easy Ways To Register

Telephone: +201095004484 to provisionally reserve your place. Fax your completed registration form to: +20233379764

E-mail to us: info@gh4t.com or training@gh4t.com Complete & return the booking form with cheque to:Global Horizon 3 Oudai street, Aldouki, Giza, Giza Governorate, Egypt.