



# Training Course: Identifying & Reducing Wasteful Practices

20 - 24 May 2024 Kuala Lumpur (Malaysia) Royale Chulan Kuala Lumpur

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## Training Course: Identifying & Reducing Wasteful Practices

Training Course code: MA9360 From: 20 - 24 May 2024 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur Training Course Fees: 4950 I Euro

#### Introduction

This program helps you analyze how much resources your organization is currently wasting by not implementing improvement opportunities. You learn how you can put \$ amounts to customer satisfaction internal and external delay in the provision of a product or service time spent expediting or correcting errors etc.. All these that were previously considered immeasurable. This program also looks at the approach you will follow subsequent to the analysis to take advantage of identified opportunities.

#### Course Objectives:

- Knowhow and Technology Transfer to the Participants.
- Multi-discipline Advanced understanding, skills, competencies and step-by-step analytic understanding and implementation of the program topics and issues this understanding and application competency would otherwise have come from years of very rich work experience.
- Knowledge framework which will enable the participant to catch his own past/present/future job-related experience and understand its relevance to the job decisions. The participant will be able to propose such knowledge system requirements.
- Training that empowers the participant to identify, support and implement improvements in his job, team, section, department or organization.

#### Target Audience:

Improvement Team Members, Employees at Every Level in the Organization.

This program can be used to train improvement teams when a new project or initiative is being started in your organization; when a new strategic focus is being initiated; just prior to a consultant being hired to advise the organization to advise on some problem or opportunity.

#### Course Outline:

#### In this program, you will learn about the Cost of Quality

- Practical Issues
- Industry Standard Terminology
- Industry Methodologies, Standards Best Practices
- Business Mapping of Operations
- · Flow Charts
- How to measure these costs and turn the results into a continuous improvement program?
- How to Identify and eliminate waste, rework and another hidden cost?
- How to Target improvements?
- How to Develop consistent measures?
- Planning Issues
- Technology Issues



- Information Technology Issues
- Management Issues
- Management Information Needs and Related Systems
- Implementing Improvements



### Registration form on the Training Course: Identifying & Reducing Wasteful Practices

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Person Responsible for Training and Development			
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