



*Training Course:
Project Quality Management*

*23 - 27 December 2024
Kuala Lumpur (Malaysia)
Royale Chulan Kuala Lumpur*

Training Course: Project Quality Management

Training Course code: MA1986 From: 23 - 27 December 2024 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur Training Course Fees: 5250 € Euro

Introduction:

Welcome to the "Project Quality Management" training program, designed by Global Horizon Training Center. This comprehensive program aims to equip participants with the knowledge and skills necessary to effectively manage and ensure quality throughout the project lifecycle. By focusing on key quality management principles, methodologies, and tools, this training program will enhance participants' ability to deliver projects that meet or exceed stakeholders' expectations.

Objectives:

- Understand the importance of project quality management and its impact on project success.
- Learn quality management principles, frameworks, and best practices.
- Acquire practical skills to plan, execute, and control quality within a project.
- Identify and implement quality assurance and quality control measures.
- Develop the ability to analyze and improve project quality through continuous improvement techniques.

Methodology:

This training program utilizes a blend of theoretical concepts, practical exercises, case studies, and interactive discussions to ensure effective learning and knowledge application. The methodology includes:

- Instructor-led Presentations: Experienced trainers will deliver engaging presentations on project quality management concepts, frameworks, and techniques.
- Group Discussions and Case Studies: Participants will engage in group discussions and analyze real-life case studies to apply quality management principles to project scenarios.
- Hands-on Exercises: Practical exercises and simulations will be conducted to reinforce learning and develop practical skills in quality planning, assurance, and control.
- Q&A Sessions: Regular question-and-answer sessions will be held to address participant queries and concerns.
- Assessments: Periodic assessments will be conducted to evaluate participant understanding and track

progress throughout the training program.

Target Audience:

This training program is designed for project managers, team leaders, project coordinators, and individuals involved in project management who are responsible for ensuring project quality and delivering successful outcomes. It is also suitable for quality assurance professionals seeking to enhance their project quality management skills.

Outlines:

Day 1:

Introduction to Project Quality Management

- Understanding the importance of project quality management
- Overview of quality management principles and frameworks
- Integrating quality management into the project management process
- Establishing quality objectives and success criteria

Day 2:

Quality Planning and Documentation

- Defining project quality requirements and standards
- Creating a quality management plan
- Risk-based quality planning and identification of key quality deliverables
- Developing quality checklists and documentation templates

Day 3:

Quality Assurance and Control

- Implementing quality assurance activities throughout the project lifecycle

- Conducting quality audits and inspections
- Applying statistical quality control techniques
- Implementing change control processes to manage project quality

Day 4:

Continuous Improvement in Project Quality

- Introduction to continuous improvement methodologies e.g., Six Sigma, Lean
- Data collection and analysis techniques for project quality improvement
- Implementing corrective and preventive actions
- Managing lessons learned and knowledge transfer for future projects

Day 5:

Quality Metrics and Reporting

- Defining project quality metrics and key performance indicators KPIs
- Establishing a quality reporting framework
- Analyzing and communicating project quality performance
- Quality management for vendor and supplier relationships

Registration form on the Training Course: Project Quality Management

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